

## Right of cancellation for consumers

1. If User is a consumer, User has a statutory right of cancellation, which Rimini Protokoll informs about in accordance with the statutory provisions below. A sample cancellation form can also be found below.

### Cancellation Policy

#### Existence of a right of cancellation

You have the right to cancel this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day of the conclusion of the contract.

In order to exercise your right of cancellation, you must inform us, Rimini Apparat GbR, Helgard Haug, Jörg Karrenbauer, Stefan Kaegi, Daniel Wetzel, Stresemannstraße 29, 10963 Berlin, by means of a clear declaration (e.g. a letter sent by post, fax or email) of your decision to cancel this contract. You can use the attached sample cancellation form for this purpose, which is, however, not mandatory.

To comply with the cancellation period, it is sufficient that you send the notification of the exercise of the right of cancellation before the end of the cancellation period.

#### Consequences of cancellation:

If you cancel this contract, we must return to you all payments we have received from you immediately and at the latest within fourteen days of the day on which we received notification of your cancellation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

#### End of the Cancellation Policy

### Sample cancellation form

(If you wish to cancel the contract, please fill in and return this form)

To:

Rimini Apparat GbR,

Helgard Haug, Jörg Karrenbauer, Stefan Kaegi, Daniel Wetzler,

Stresemannstraße 29, 10963 Berlin

I/we (\*) hereby cancel the contract concluded by me/us (\*) for the purchase of the following goods (\*)/the provision of the following service (\*)

Ordered on (\*)/received on (\*):

Name of the consumer(s):

Address of the consumer(s):

Signature of the consumer(s) (only in case of notification on paper):

Date:

(\*) Delete as applicable.

2. Rimini Protokoll points out that the right of cancellation in the case of a contract for the delivery of digital content not on a physical data carrier (e.g. streaming content) expires prematurely if Rimini Protokoll has commenced performance of the contract after
  - 2.1. User has expressly agreed that Rimini Protokoll may commence performance of the contract before the expiry of the cancellation period; and
  - 2.2. User has confirmed knowledge of the fact that User loses the right of cancellation by consenting with the start of the execution of the contract.

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